






**Contact Rides Plus and provide us with the following information regarding the transportation needed:**


- Name and Address
- Phone Number
- Birth Date
- Date, Time, & Location of Appointment
- Medicaid ID Number (If Applicable)


**Once we receive your transportation request, a Mobility Management Specialist will:**

Research the available transportation options 

 Discuss those options with you

Obtain a tracking number from First Transit for Medicaid eligible trips 

 Schedule your transportation

Provide you with the details of your trip 

**RIDES PLUS**  
CALL CENTER

Toll free (844) 220-1243  
Local (618) 215-3761

